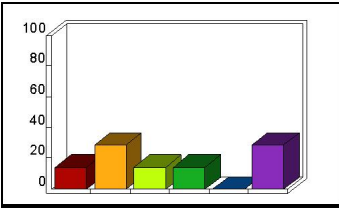


# Item Analysis Graph Report

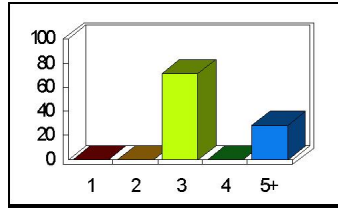
## Hospital Unit



Mean: 3.43

Response	Percent
Cardiac	14.29
General Surgery	28.57
Maternity	14.29
Neurology	14.29
Pathology	0.00
Pediatrics	28.57

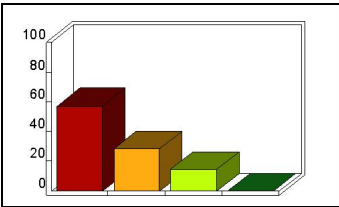
## Length of Stay



Mean: 3.57

Response	Percent
1.00	0.00
2.00	0.00
3.00	71.43
4.00	0.00
5.00	28.57

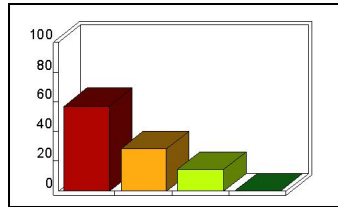
## Responsive



Mean: 3.43

Response	Percent
Strongly Agree	57.14
Agree	28.57
Disagree	14.29
Strongly Disagree	0.00

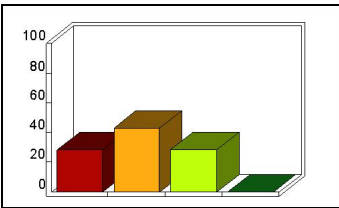
## Respect



Mean: 3.43

Response	Percent
Strongly Agree	57.14
Agree	28.57
Disagree	14.29
Strongly Disagree	0.00

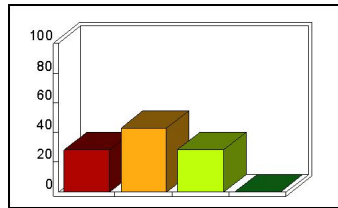
## Explanations



Mean: 3.00

Response	Percent
Strongly Agree	28.57
Agree	42.86
Disagree	28.57
Strongly Disagree	0.00

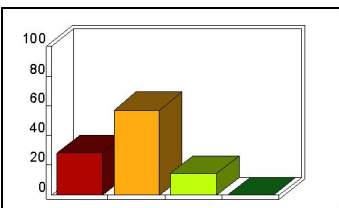
## Questions



Mean: 3.00

Response	Percent
Strongly Agree	28.57
Agree	42.86
Disagree	28.57
Strongly Disagree	0.00

## Overall



Mean: 3.14

Response	Percent
Strongly Agree	28.57
Agree	57.14
Disagree	14.29
Strongly Disagree	0.00

# Response Report by Item

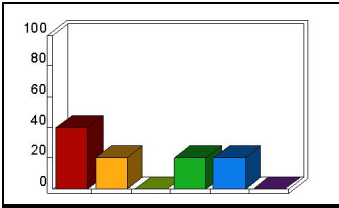
Filter: Hospital = Cedar Hills

Question: Comments

Respondent	Response
1	Availability of doctors was poor. Bedside manner not so great either.
2	Procedures were explained, but getting test results took unusually long.
4	The nurses + doctors really got to know me and my daughter. Thank you for making something so unpleasant as good as possible.
6	As a frightened parent of a 4 year old patient, we felt very well taken care of.
7	The doctors were very rushed

# Item Analysis Graph Report

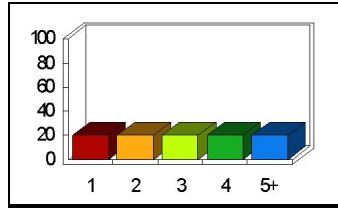
## Hospital Unit



Mean: 2.60

Response	Percent
Cardiac	40.00
General Surgery	20.00
Maternity	0.00
Neurology	20.00
Pathology	20.00
Pediatrics	0.00

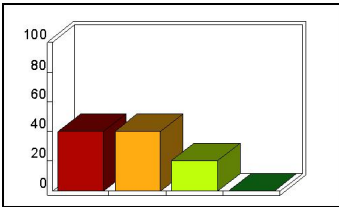
## Length of Stay



Mean: 3.00

Response	Percent
1.00	20.00
2.00	20.00
3.00	20.00
4.00	20.00
5.00	20.00

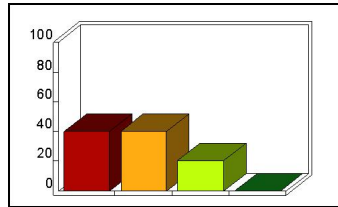
## Responsive



Mean: 3.20

Response	Percent
Strongly Agree	40.00
Agree	40.00
Disagree	20.00
Strongly Disagree	0.00

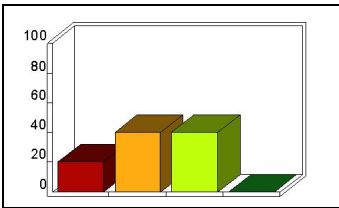
## Respect



Mean: 3.20

Response	Percent
Strongly Agree	40.00
Agree	40.00
Disagree	20.00
Strongly Disagree	0.00

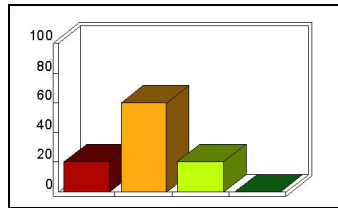
## Explanations



Mean: 2.80

Response	Percent
Strongly Agree	20.00
Agree	40.00
Disagree	40.00
Strongly Disagree	0.00

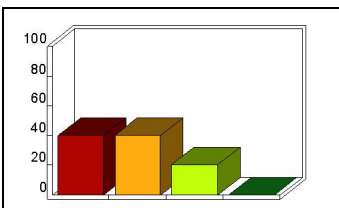
## Questions



Mean: 3.00

Response	Percent
Strongly Agree	20.00
Agree	60.00
Disagree	20.00
Strongly Disagree	0.00

## Overall



Mean: 3.20

Response	Percent
Strongly Agree	40.00
Agree	40.00
Disagree	20.00
Strongly Disagree	0.00

## Response Report by Item

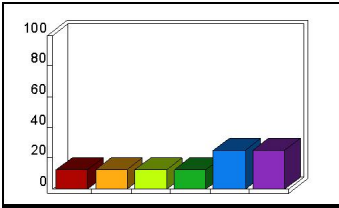
Filter: Hospital = Mercy General

Question: Comments

Respondent	Response
2	NURSE JILL SMITH WAS EXCELLENT!!
3	The doctor only visited once, I had questions the nurses couldn't answer and didn't get the attention I needed.
4	The staff was excellent. Nurses were so attentive to my needs. Thank you!
5	All in all good. Questions could have been addressed more thoroughly.

# Item Analysis Graph Report

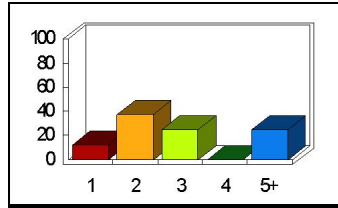
## Hospital Unit



Mean: 4.00

Response	Percent
Cardiac	12.50
General Surgery	12.50
Maternity	12.50
Neurology	12.50
Pathology	25.00
Pediatrics	25.00

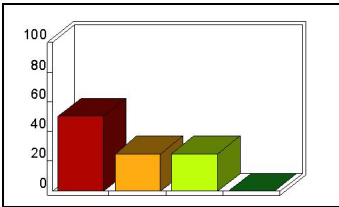
## Length of Stay



Mean: 2.88

Response	Percent
1.00	12.50
2.00	37.50
3.00	25.00
4.00	0.00
5.00	25.00

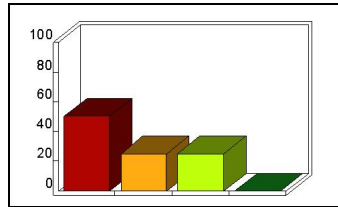
## Responsive



Mean: 3.25

Response	Percent
Strongly Agree	50.00
Agree	25.00
Disagree	25.00
Strongly Disagree	0.00

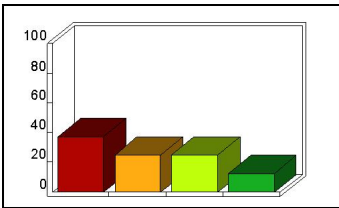
## Respect



Mean: 3.25

Response	Percent
Strongly Agree	50.00
Agree	25.00
Disagree	25.00
Strongly Disagree	0.00

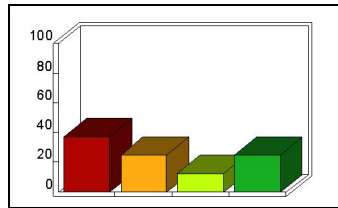
## Explanations



Mean: 2.88

Response	Percent
Strongly Agree	37.50
Agree	25.00
Disagree	25.00
Strongly Disagree	12.50

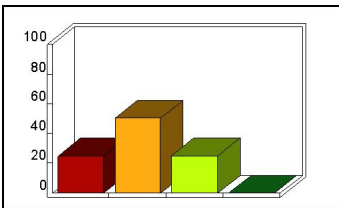
## Questions



Mean: 2.75

Response	Percent
Strongly Agree	37.50
Agree	25.00
Disagree	12.50
Strongly Disagree	25.00

## Overall



Mean: 3.00

Response	Percent
Strongly Agree	25.00
Agree	50.00
Disagree	25.00
Strongly Disagree	0.00

# Response Report by Item

Filter: Hospital = Remark County

Question: Comments

Respondent	Response
2	My only complaint is the doctors' bedside manner and ability to answer questions on my level.
5	The nurses were fantastic! Give them all raises!
6	FORTUNATELY I WAS IN AND OUT IN A DAY. TESTS TOOK FOREVER!
8	NURSES SEEMED TOO BUSY TO PROVIDE QUALITY CARE + ATTENTION.